

NOTABLE NEWS

Week Ending in September 17, 2026

The Notable News was established in 2022 as an informal report compiled for the City Manager, efficiently summarizing key updates and accomplishments from various departments to be shared with City Council and City staff. It is not intended to serve as a comprehensive record of all staff activities or achievements and may contain typographical or formatting errors.

The City of Upland, through Upland Animal Services and the Upland Police Department, took action to help several hundred cats removed from two local facilities after concerns were raised about their health and living conditions. The cats are now receiving the medical care, shelter, and attention they need, with support from local animal partners and the community.



Administrative Services Department:

- Human Resources
 - HR hosted Foothill Credit Union Coffee Cart & Conversation for staff.
 - HR received 1 Risk claim this week.
 - HR Staff opened 1 recruitment:
 - Police Dispatcher I/II
 - HR Staff held interviews for:
 - Administrative Intern
 - Senior Administrative Assistant
 - Equipment Mechanic
- IT
 - Installed new desktops with upgraded hardware for the Finance Department.
 - Configured a new SCADA computer for standby Water Treatment staff to access remotely.
 - Coordinated with vendors to repair A/V equipment in the City Hall Council Chamber and Carnegie that was damaged during a power outage.
 - Migrated creative design software to a new device to accommodate a temporary desk move at Landacena.
 - Worked with City Clerk staff to resolve an issue preventing staff from accessing public meeting management software.
 - Installed new firewall at the Police Department and ordered new switches in preparation for an upcoming high-availability deployment.
 - Working on providing the requested data to the consulting firm conducting the Police Department's Organizational Assessment.
 - Begun the process of replacing soon to be End of Life firewalls with new ones.
- Library
 - Get Creative at the Library!
 - 80 people stopped by the Internet Made Me Do It program on September 19 to create their own metal charm bookmark. The next adult crafting program is Craft Corner on September 26 at 10:30 a.m. Craft Corner is a chance for crafty adults to make a fun button keychain. Both programs are for adults 18+, and we'll provide all the supplies.
 - Let's Build!
 - Calling all young builders! At the Library's Block Party On Friday, September 25 at 3:30 p.m., kids can jump into an afternoon of hands-on building fun with LEGO, Magna-Tiles, building blocks, and more. Create, stack, experiment, and see where your imagination takes you.
 - A Special Storytime
 - Join us Wednesday, September 30 at 3:30 p.m. for a special afternoon storytime featuring the Library's Teen LAB and UHS Key Club. Come enjoy stories and a fun afternoon together at the Library.
 - Bookenders Is Back!
 - Kick off a new season of Bookenders on the first Saturday at 10 a.m.! We'll be discussing "Spare Parts" by Joshua Davis and welcoming special guest speaker Doug Hutchings. Adults 18+ are invited to join the conversation.





Development Services Department:

- During the period of time from September 17th thru September 23rd, the Building & Safety Division completed 99 building inspections, issued 48 building permits, plan checked 14 sets of construction plans, and processed 10 public records requests consuming 2 hours of staff time.
- The Planning Division reviewed and approved seven new zoning clearances this week. One was for a new Black & Decker facility at 2022 W. 11th Street that will manufacture power tool materials and bring jobs to Upland.
- The Development Services Director and Planning Division met with Ryan Cable, the City's new Airport Land Use Committee member, to introduce him to staff and discuss his role and responsibilities.
- The Development Services Director and Planning Division met with the Public Works Department to clarify and improve the street closure process for Downtown events.
- The Planning Commission held a meeting on September 23rd and took the following actions:
 - Recommended that the City Council approve Zoning Code Amendment No. 25-0006, adding multifamily objective design standards to the multi-family residential Zones in Chapter 17.04 of the Zoning Code.
 - Recommended that the City Council approve Amendment No. 5 to the Historic Downtown Upland Specific Plan, changing the designation of the 0.47-acre property at 177 E. D Street (Former City Hall) from Civic Center District to Old Town District. This is a cleanup action that will allow office use and other commercial uses to occupy the rear building fronting

Second Avenue, as well as fixing a longstanding legal nonconforming use with the Scheu Companies occupying the Old City Hall building as their headquarters.

- Land Development and Transportation is coordinating with Home Goods project at 1284 West Foothill for utility connections and truck dock construction.
- Land Development and Transportation assisted a resident with concerns about a flooded sidewalk on Springfield Street.
- Land Development and Transportation issued ten parking permits to downtown businesses.
- Land Development and Transportation held a pre-construction meeting with DBX Inc for the 16th Street and San Antonio Avenue Traffic Signal project.
- Land Development and Transportation submitted a task order for the signage and striping contractor for installation of various signs and striping.
- The Development Services Director, Land Development and Public Works Capital Projects staff met with Ramirez Company for the tenth construction, progress meeting for the Tom Thomas Magnolia Plaza, located on Second Avenue and the Pacific Electric Trail.
- Land Development and Transportation has been coordinating with Atwell Engineering to get all fees, bonds, documents, and plans for grading permit for the Black Rock Coffee development located at 1382 E Foothill Blvd.
- Land Development and Transportation coordinated with owners/developers of Parcel Map 20937, located at 1113 N. Alta Avenue, to take the office condominium final map to the next City Council meeting on September 28, 2026.
- Housing Division staff participated in the Inland Empire Income Property Management Expo to learn about new laws impacting property management practices, connect with industry professionals, and discuss housing program collaboration with the Housing Authority of the County of San Bernardino.
- Housing staff confirmed eligibility of two senior participants for the Emergency Repairs Grant Program and conducted initial property inspections to develop project scopes. Once the scopes are finalized, staff will assist the senior applicants with the procurement process.
- Housing staff conducted cost-reasonableness reviews of bids received from three applicants participating in the Manufactured Home Improvement Loan Program to identify the lowest responsible bidder and prepare the projects for loan underwriting and review.
- Development Services Director and Economic Development staff met with a new business owner, Newhall Refinery, interested in locating their restaurant business in a vacant space on Second Avenue in the Downtown.
- Economic Development staff met with the Small Business Development Center's (SBDC) representative for a quarterly update.
- Economic Development staff attended the Port of Long Beach Harbour Tour in partnership with the San Bernardino County Economic Development focused on the connection between the port and the Inland Empire.
- Staff is preparing the Prior Period Adjustment (PPA) for the 24/25 Recognized Obligation Payment Schedule (ROPS).
- The newly adopted user fees are being programed into our permitting software.

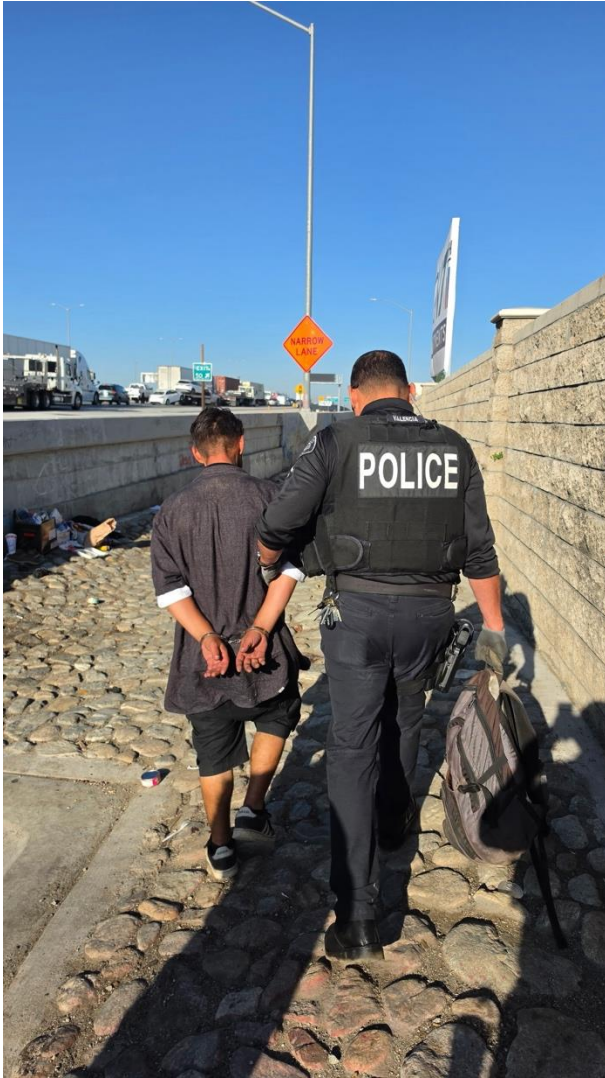
Fire Department:

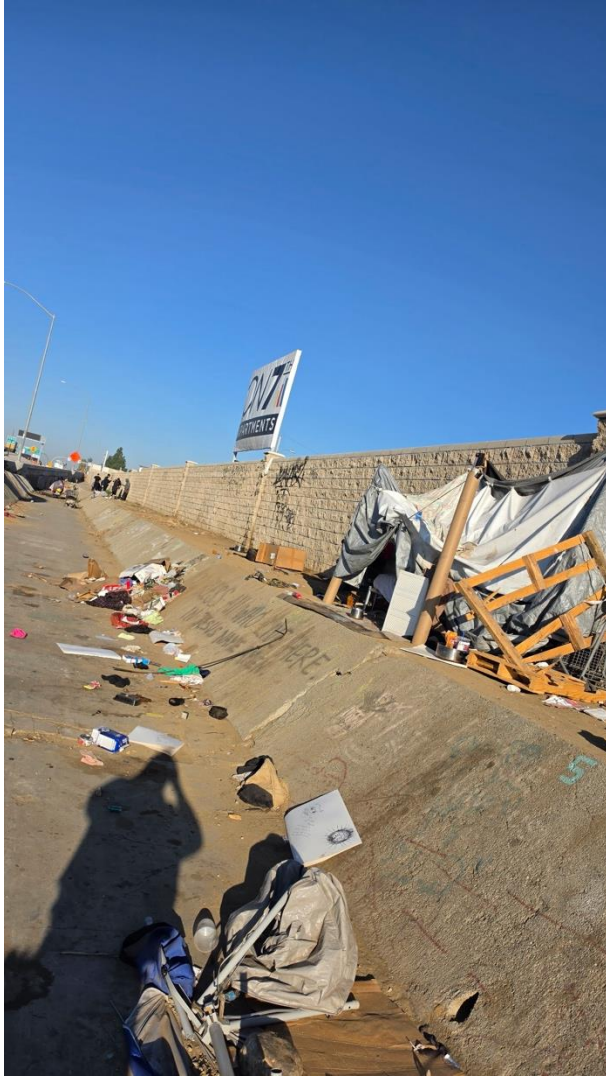
- 9/26/26 STA 163 going to Upland PD Open House

Police Department:

- Over the course of the last week, Upland PD Dispatch received 598 9-1-1 calls and 1,686 non-emergency phone calls.

- The following feedback was received from community members who completed a survey after contacting the Upland Police Department for assistance. These comments reflect their experiences with the service they received:
 - “The officer was helpful in every way. He responded to my questions regarding the situation that was going on.”
 - “The dispatcher was excellent—kind and thorough. Thank you, I appreciate you! The officer remained professional and prepared. Thank you, I appreciate you!”
 - “The response was quick and effective. The officers responded promptly and stayed with me throughout the entire emergency, making sure I felt supported at all times.”
 - “The same officer came again two days later when I had to call 9-1-1. The officer arrived within minutes. He was very competent and handled the situation very well.”
 - “You guys are amazing. You helped me with everything, and the officer who came out was awesome as well. Thank you very much for all your help, and stay safe.”
- Over the past week, Impact Officers made several arrests related to drug violations, trespassing, and outstanding warrants.
- Over the past week, Code Enforcement opened 25 new cases, closed 36 existing cases, and continued working on ongoing investigations.
- Over the past week, our Triage Engagement Support Treatment (TEST) Team responded to several calls for service and assisted individuals experiencing mental health crises.
- On September 17, detectives served a search warrant at an apartment in Upland as part of an Internet Crimes Against Children (ICAC) investigation. The suspect was arrested and booked into jail for possession of child pornography.
- On September 19, officers were dispatched to a business in the area of Mountain Avenue and 9th Street regarding a vehicle driving recklessly in the parking lot. Officers arrived and contacted a male walking away from the vehicle. Following an investigation, the suspect was arrested for driving under the influence of alcohol and battery on a peace officer after he spat on officers.
- On September 21, officers responded to 16th Street and Euclid Avenue to conduct a safety check on a male. Upon arrival, officers discovered that the male was unlawfully possessing a shopping cart away from the business premises. When officers attempted to arrest him, he became combative. He was taken into custody for unlawfully possessing the shopping cart and resisting officers.
- On September 23, officers and our Homeless Coordinator partnered with the Ontario Police Department and Caltrans to address issues along the I-10 Freeway corridor. A total of seven people were arrested, debris was removed from the area, and graffiti was abated.
- On September 23, an officer was flagged down in the 500 block of East Foothill Boulevard by a female who reported that she had been assaulted by her boyfriend. Officers learned that the suspect had attempted to strike the victim with a golf club, choked her, threatened to kill her, and dragged her. The victim sustained several injuries. According to the victim, the suspect had also threatened to kill his brother, who was possibly at the suspect’s residence. Officers responded to the residence and attempted to call the suspect out of the house; however, he refused to exit. A detective obtained search and arrest warrants. Officers forced entry into the location, and located the suspect lying in a bed, and took him into custody.
- On September 24, officers located a stolen vehicle on Foothill Boulevard near Mulberry Avenue. The driver pulled over, and four occupants were detained. The driver was arrested for possession of a stolen vehicle, possession of a controlled substance, and possession of drug paraphernalia.





Public Works Department:

- **PW Engineering – Capital**

- 14th Street Rehabilitation (Campus Avenue to Grove Avenue) City received 60% design plans and provided comments back to the design team. City anticipates receiving the final design and construction documents for review in early October.
- 18th Street Rehabilitation (Mountain Avenue to Euclid Avenue) Staff completed review of all design proposals received and is currently in negotiations with the top selected consultant group. Staff anticipates recommending a professional services agreement to the City Council in late October.
- 19th Street Rehabilitation (Mountain Avenue to Euclid Avenue) Engineering staff is working with the design consultant to prepare preliminary plans with proposed improvements. Staff anticipates receiving preliminary plans in late September.
- Downtown Public Parking Lot Improvement (SWC of Arrow Highway & 3rd Ave.) Project is scheduled for City Council consideration to award a construction contract on 10/12/26.
- Foothill Blvd. Rehabilitation (Benson Ave. to Redding Way) Fire hydrant lateral improvements continue between Mulberry Avenue and San Antonio Avenue. Storm

drain catch basin installation underway between Mulberry Avenue and San Antonio Avenue. Landscaping improvements underway for median islands between San Antonio Avenue and Redding Way. City staff met with the contractor to discuss remaining water shut-downs needed to connect the new water main line to the system. Proposed water shutdowns and connections are scheduled for overnight work in mid-October when most businesses are closed.

- Mountain Avenue Rehabilitation (20th to 23rd) Surveyor provided the topo drawings to the City. Engineering staff is beginning the design for the street improvement work.
- NPDES MS4 Permit Training: Engineering and Environmental staff attended a Q&A Training session on 9/23/26 with other agencies related to the MS4 permit changes.
- SCADA System Upgrade: Project implementation continues to upgrade the water SCADA control system. Contractor is continuing to install new hardware at sites throughout the City. Estimated project completion is end of October.
- Tom Thomas Magnolia Plaza: Contractor is installing mow curbs as well as grading of the area. Engineering staff is reviewing change order request for electrical materials as well as detailed concrete

- **PW Operations**

- Our Operations Standby personnel responded to 3 after hour calls. Ops staff completed and closed 16 of the 38 work orders that were submitted. Crew picked up 4 illegal dumping sites, used 7 tons of hot mix asphalt to fill potholes, overlay sections of the roadways, and install temporary ramps along the sidewalk deflections. Ops team removed a dead tree on 2nd Avenue, and a split Olive tree at Sierra Vista park.











- **Utilities**
 - Average daily water produced for the week: 14.444 Million Gallons per Day
 - San Antonio Water Treatment Plant: Offline
 - Import surface water purchased from WFA : 3.502 Million Gallons per Day
 - Ground water sources: 10.942 Million Gallons per Day
 - **Treatment Plant Renovations** – Renovation activities are ongoing and continue to progress. Updated photographs will be provided documenting the newly installed valves, filter rehabilitation work, and telemetry panel improvements.
 - **Plant 4 – City Well 20** – Demolition of the existing well pedestal has been completed. Installation of the well will proceed following completion of the required construction modifications to the distribution line serving City Well 20.







- **Recreation and Community Services**

- 9 facility reservations scheduled for this week.
- **Rummage Sale**

The Gibson Senior Center will be hosting its annual Rummage Sale, Saturday, September 26th, from 9:00 a.m. to 1:00 p.m. All are welcome to attend; you never know what treasures you might find. For more information, please call (909) 981-4501.



City Manager's Office:

- The City Manager represented the City at the League of California Cities Conference.
- The City Management Team hosted the 2nd of 5 planned Quality-of-Life Community Meetings at the Carnegie building.
- Communication Information Specialists attended the Open House at the Valley Communications Center (VCC) to learn more about emergency communications planning.
- Public information outreach this past week included social media postings for Planning Commission Meeting and a Discover Upland promo featuring Cookies n Pints, a collaboration with Friends of Upland Animal Shelter for Cat Emergency Items Donations, stories for Police Department Press Release for Cat Rescue, Quality of Life Community Outreach Meetings, Shred Disposal Event, Turkey Trot information, and PD Open House.
- The City Clerk's office received 22 new public records requests this week and closed 15.